Public Transit – Human Services Transportation Providers Greene, Miami, Montgomery and Northern Warren Counties

This guide is a snapshot of human service and public transit agencies which are providing transportation to some segment of the public in Greene, Miami, Montgomery and northern Warren Counties as of May, 2008. The providers listed will take ride requests from the public or referrals from other agencies if potential riders live in their service area and meet the agency's other criteria. The public transit agencies are open to the general public in their respective service areas. All the providers have capacity restraints. The individual listings detail service areas, hours, fares (if any) and any other specific policies of the agency.

This is <u>not</u> a comprehensive list of every organization which provides transportation. Agencies which only provide transportation to their own clients as part of a larger service are not included in this list. Private, for-profit transportation providers are also not on this list, but can be found in the telephone directory, usually under **Taxicab**, **Transportation**, **or Ambulance Services**.

Some of the agencies listed only provide transportation in a certain geographic area and are open only to specific segments of the community (for example, senior citizens living in Kettering). It should also be noted that there are significant parts of the Miami Valley where there currently are no public or non-profit transportation providers.

It is the goal of MVRPC to update the list as more providers are identified and as the services of existing providers change. If any of the contact information is discovered to be incorrect or changes, please notify Kjirsten Frank at kfrank@mvrpc.org or at 937 531-6524.

If you know of organizations or agencies not listed, please send contact information to the email address above so that those organizations can be added to the list.

This information was originally compiled by a consulting firm as part of the Human Services Transportation Coordination Plan in 2007 and 2008 and is maintained by the staff of MVRPC.

In addition to the providers listed, MVRPC also sponsors **RIDESHARE**, a computerized carpool matching service. This program matches riders and drivers looking for work/school commuting options. This service may be appropriate for individuals who do not qualify for other programs, but who are looking for alternatives to driving alone. Information is available at http://www.mvrpc.org/mvrs/.

GREENE COUNTY: PROVIDER SUMMARY SHEETS

(Detailed information on the transportation providers below can be found on the pages that follow.)

- Beavercreek Senior Center (senior citizens)
- Fairborn Senior Citizens Association (senior citizens)
- Greene County Transit Board (Greene CATS) (public and clients of agencies who hold contracts with Greene CATS)
- Xenia Adult Recreation and Service Center (senior citizens)
- Yellow Springs Senior Center (senior citizens)

	Beavercreek Senior Center	
Office Location	3868 Dayton-Xenia Road, Beavercreek	
Primary Mission	Provide full range of programs and services for seniors	
Who Can Ride?	Eligible individuals must be 55 or older and live within Beavercreek City or Township	
Trip Purposes Allowed	All purposes - within Beavercreek area; only medical trips to designated locations outside the area	
Area / Destinations Served	Beavercreek area, plus Miami Valley Hospital, Greene Memorial Hospital and Dialysis, East Town Dialysis, and Wright-Patterson Medical Center	
Hours of Service	Weekdays: 9:00 am to 4:00 pm Weekends: No service	
Type of Service	Advance reservation demand responsive service	
Accessible Vehicles	Yes	
Fares or Donations	No fares, but donations accepted	
Ride Request Process	Ride requests must be made 48 hours in advance. Rides are on a first-come, first-served basis. Medical appointments always take priority	
Telephone for Info on Eligibility and Rides	937-426-6166	
Email	Fedkow@ci.beavercreek.oh.us	
Website	www.ci.beavercreek.oh.us	

Fairborn Senior Citizens Association	
Office Location	325 N. Third St., Fairborn
Primary Mission	Provide full range of programs and services for seniors
Who Can Ride?	Association members and Seniors (60+) residing within the city limits of Fairborn or Bath Township
Trip Purposes Allowed	All purposes within the Fairborn area, Greene County and parts of Montgomery County
Area / Destinations Served	Fairborn area, Greene County and parts of Montgomery County
Hours of Service	Weekdays: 8:30 am to 4:30 pm Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	Fares based on monthly income and destinations. Plus all donations accepted
Ride Request Process	All individuals must register for transportation service. Medical trips are on a priority basis, other trip requests on a space available basis. Requests for transportation can be made up to 30 calendar days in advance for priority transportation and no later than 24 hours ahead for space available trips. No same day service allowed.
Telephone for Info on Eligibility and Rides	937-878-4141
Email	fsc@fairbornseniors.org
Website	www.fairbornseniors.org

Greene County Transit Board (Greene CATS)	
Office Location	571 Ledbetter Rd., Xenia
Primary Mission	Provide countywide public transportation
Who Can Ride?	General public and clients of human service agencies
Trip Purposes Allowed	All purposes, no restrictions
Area / Destinations Served	Greene County plus limited service to Montgomery County
Hours of Service	Weekdays: 6:00 am to 6:00 pm Weekends: 6:00 am to 6:00 pm
Type of Service	Countywide advance reservation demand responsive service Flex-Service – fixed route service with ¾ mile deviations allowed for persons with disabilities providing advance notice
Accessible Vehicles	Yes
Fares or Donations	<u>Demand Responsive Service</u> : \$1.00 per one-way trip within the county and \$5.00 to Montgomery County Flex-Service: Free
Ride Request Process	Demand Responsive Service: call by at least noon on the business day before the trip Flex-Service: requests for deviation - call by at least noon on the business day before the trip
Telephone for Info on Eligibility and Rides	General Information: 937-562-6466 Trip scheduling: 937-562-6523 or 1-877-227-2287 Dispatching: 937-374-6402 or 1-800-750-0750
Email	rschultze@co.greene.oh.us
Website	www.co.greene.oh.us (under Other Links)

Xeni	a Adult Recreation and Service Center
Office Location	130 E. Church Street, Xenia
Primary Mission	Provide wide range of services (nutrition, health, social, recreational) for seniors
Who Can Ride?	Xenia residents age 50 and over and Greene County residents 60 and over. Medical Transportation as authorized by the Area Agency on Aging
Trip Purposes Allowed	Medical centers, social services, shopping, and the Service Center
Area / Destinations Served	Primarily Greene County, some medical trips outside county; non-medical trips to Xenia locations only
Hours of Service	Weekdays: 8:00 am to 4:00 pm, evenings for special events or needs Weekends: special events or needs only
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	No fares, but donations are welcome for non-medical trips
Ride Request Process	Trip requests must be called in 48 hours in advance
Telephone for Info on Eligibility and Rides	937-376-4353
Email	gascjudy@bizwoh.rr.com
Website	

	Yellow Springs Senior Center
Office Location	227 Xenia Avenue, Yellow Springs
Primary Mission	Providing assistance, socialization, information and recreation to older adults.
Who Can Ride?	Those living in Yellow Springs or Miami Township who are seniors or individuals who cannot drive for medical reasons.
Trip Purposes Allowed	Priority on medical and social service appointments and critical shopping.
Area / Destinations Served	Primarily Greene, Clark & Montgomery Counties. Critical shopping: 10 mile radius from Yellow Springs.
Hours of Service	Weekdays: 10:00 am to 4:00 pm Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	No (has reciprocal agreement to borrow wheelchair- accessible van from Friends Care Nursing Home if necessary)
Fares or Donations	No fares, but donations accepted.
Ride Request Process	Requests must be made 2 days in advance for trips within Yellow Springs, 3 days in advance for trips outside of Yellow Springs.
Telephone for Info on Eligibility and Rides	937-767-5751
Email	<u>yssctrans@woh.rr.com</u> .
Website	www.seniorcitizenscenter.org

MIAMI COUNTY: PROVIDER SUMMARY SHEETS

(Detailed information on the transportation providers below can be found on the pages that follow.)

- Miami County Transit System (MCTS) (general public and clients of agencies which hold contracts with MCTS)
- Partners In Hope (Ambulatory elderly and disabled)
- Tipp City FISH (Tipp City residents only)
- Troy FISH (Troy residents only)
- Union Township FISH (Union Township residents only)
- Miami County Veterans (Miami County veterans)

M	Miami County Transit System (MCTS)	
Office Location	201 West Main St., Troy	
Primary Mission	Provide countywide public transportation	
Who Can Ride?	General public and clients of human service agencies	
Trip Purposes Allowed	All purposes, no restrictions	
Area / Destinations Served	Miami County	
Hours of Service	Weekdays: 5:00 am to 8:00 pm Weekends: Saturday – 6:00 am to 7:00 pm; Sunday – 8:00 am to 2:00 pm	
Type of Service	Countywide advance reservation demand responsive service	
Accessible Vehicles	Yes	
Fares or Donations	One way trip within Miami County\$4.00. Seniors and disabled persons ride at half price with rider eligibility card, available through the Transit Department.	
Ride Request Process	Trip reservations should be made at least 24 hours in advance, and are subject to availability.	
Telephone for Info on Eligibility and Rides	937-335-7433	
Email	ecarter@co.miami.oh.us	
Website	www.co.miami.oh.us	

Partners In Hope	
Office Location	Troy, Ohio
Primary Mission	Provides limited free transportation to ambulatory and elderly and disabled residents in Troy.
Who Can Ride?	Ambulatory elderly or disabled Troy Residents. If possible, they will transport other Miami County Residents
Trip Purposes Allowed	In County, they will take clients anywhere but loan establishments. For medical, they will go outside of the county within a 50 mile radius.
Area / Destinations Served	50 miles from their Troy Office
Hours of Service	10:00 AM – 2:00 PM Weekdays – Take Reservations 6:00 AM – 5:00 PM if volunteer is available.
Type of Service	No Charge for service, Volunteer
Accessible Vehicles	Yes
Fares or Donations	Free
Ride Request Process	Trip reservations should be made at least two days in advance.
Telephone for Info on Eligibility and Rides	937-339-8792
Email	N/A
Website	N/A

	Tipp City Fish
Office Location	Tipp City, Ohio
Primary Mission	Provides limited free transportation to any Tipp City or Monroe/Bethel resident in need
Who Can Ride?	Any Tipp City or Monroe/Bethel resident in need
Trip Purposes Allowed	Medical, Groceries, Prescription Pick Up, Errands, Hair Dresser
Area / Destinations Served	Tipp City and Bethel Township, go as far as Route 40.
Hours of Service	8:00 AM – 2:00 PM Weekdays to Schedule Reservation Ride (Approximately 7:00 AM – 6:00 PM, Depending on driver availability)
Type of Service	Volunteer
Accessible Vehicles	No, the only way is if the wheelchair can be folded up and put in the trunk.
Fares or Donations	Free
Ride Request Process	Trip reservations should be made at least one day in advance.
Telephone for Info on	Tipp City Police and ask for FISH, 937-667-1587
Eligibility and Rides	Program Director, Dottie Zimmerman, 667-6636
Email	N/A
Website	N/A

Troy Fish	
Office Location	Troy, Ohio
Primary Mission	Provides limited free transportation to any Troy Resident in an emergency medical situation.
Who Can Ride?	Troy
Trip Purposes Allowed	Medical Appointments Only – Very Limited
Area / Destinations Served	Strictly limited to the Troy City Limits
Hours of Service	Varies depending on availability
Type of Service	Volunteer
Accessible Vehicles	No
Fares or Donations	Free
Ride Request Process	Trip reservations should be made at least two days in advance.
Telephone for Info on Eligibility and Rides	937-335-1440
Email	N/A
Website	N/A

Union Township Fish	
Office Location	Union Township
Primary Mission	Provides limited free transportation to any Union Township resident in need.
Who Can Ride?	Any Union Township Resident in Need
Trip Purposes Allowed	Medical, Prescription Pick Up, Grocery Shopping
Area / Destinations Served	25 Mile Radius within Union Township
Hours of Service	Schedule 8:00 AM – 8:00 PM Weekdays Rides Available – Varies – Sometimes weekend – Depends on driver availability call for more information
Type of Service	Volunteer
Accessible Vehicles	No
Fares or Donations	Free
Ride Request Process	Trip reservations should be made at least one day in advance.
Telephone for Info on Eligibility and Rides	937-698-3474
Email	N/A
Website	N/A

Miami County Veterans	
Office Location	Troy
Primary Mission	Provides limited free transportation to any Miami County Ambulatory Veterans to the Veterans Hospital in Dayton.
Who Can Ride?	Miami County Ambulatory Veterans
Trip Purposes Allowed	Veterans Hospital in Dayton
Area / Destinations Served	Miami County to Veterans Hospital in Dayton
Hours of Service	5:00 AM – 5:00 PM – Monday - Friday
Type of Service	Veterans Service Employee
Accessible Vehicles	No
Fares or Donations	Free
Ride Request Process	Trip reservations should be made at least two days in advance.
Telephone for Info on Eligibility and Rides	937-440-8126
Email	N/A
Website	N/A

MONTGOMERY COUNTY: PROVIDER SUMMARY SHEETS

(Detailed information on the transportation providers below can be found on the pages that follow.)

- Brookville Area HandiVan Ministry (senior citizens)
- Greater Dayton Regional Transit Authority GDRTA (general public)
- GDRTA Project Mobility (members of the general public certified by GDRTA to qualify for paratransit services)
- Hithergreen Senior Center (senior citizens)
- City of Kettering Lathrem Senior Center (senior citizens)
- Trotwood Area HandiVan Ministry (senior citizens)
- Wesley Community Center, Inc. (WCCI) (senior citizens)

	Brookville Area Handivan Ministry
Office Location	42 Westbrook Rd, Brookville 45309
Primary Mission	Provide transportation to seniors and persons with disabilities
Who Can Ride?	Seniors and persons with disabilities living in Brookville and closely surrounding area
Trip Purposes Allowed	Medical appointments, grocery, bank, shopping, social and educational activities
Area / Destinations Served	Montgomery County
Hours of Service	Weekdays: 8:00 am to 5:00 pm Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	Donations
Ride Request Process	Trips must be scheduled at least seven days in advance. Call between 9:00 am and 11:00 am on weekdays to request a ride
Telephone for Info on Eligibility and Rides	937-833-2260
Email	gymratsonly@yahoo.com (Transportation Coordinator)
Website	N/A

Greater Dayton Regional Transit Authority (GDRTA)	
Office Location	4 South Main St., Dayton
Primary Mission	Public Transportation
Who Can Ride?	General Public
Trip Purposes Allowed	All trip purposes, no restrictions
Area / Destinations Served	Montgomery County areas served by fixed route buses
Hours of Service	Weekdays: depends upon route – maximum from 4:15 am to 1:36 am Weekends: depends upon route – maximum Saturday from 4:20 am to 1:36 am, maximum Sunday from 5:22 am to 1:40 am
Type of Service	Scheduled fixed route bus service
Accessible Vehicles	Yes
Fares or Donations	Adult: Cash - \$1.50, Tokens – 10 for \$11, Weekly Pass - \$15, Monthly Pass - \$45 Seniors/Persons with disabilities: Cash - \$0.75, Tokens – 10 for \$7.50, Monthly Pass - \$28.00 Transfers: \$.25
Ride Request Process	N/A – board buses at designated stops
Telephone for Info on Eligibility and Rides	General Information: 937-425-8400 RideLine: 937-226-1144
Email	info@greaterdaytonrta.org
Website	www.greaterdaytonrta.org

GDRTA – Project Mobility	
Office Location	600 Longworth St., Dayton
Primary Mission	Provide ADA complementary paratransit service to individuals with certified disabilities who are unable to use regular fixed routes.
Who Can Ride?	Persons with disabilities who have been certified to be eligible for ADA paratransit service by the Project Mobility Certification Center
Trip Purposes Allowed	All trip purposes, no restrictions
Area / Destinations Served	Trips must take place within a ¾ mile corridor on each side of a fixed route
Hours of Service	Weekdays: depends upon trip origin and destination within the route corridor – maximum from 4:30 am to 1:30 am Weekends: Saturdays – same as weekdays; Sundays – maximum from 5:00 am to 1:30 am
Type of Service	Advanced reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	\$3.00 per one-way trip
Ride Request Process	Trips must be requested no later than the day before the trip
Telephone for Info on Eligibility and Rides	Eligibility and rides: 937-223-7433 Reservations and Scheduling: 937-223-7433 Applications for eligibility available thru on-line request from website
Email	Reservations: pmobres@greaterdaytonrta.org
Website	www.greaterdaytonrta.org

Hithergreen Center	
Office Location	5900 Hithergreen Drive
Primary Mission	To provide outstanding services to nurture and support older adults in our community.
Who Can Ride?	Individuals must be age 60 or older and residents of Centerville/Washington Township.
Trip Purposes Allowed	Van trips are to the center and local groceries. Sedan trips are for personal appointments.
Area / Destinations Served	Van trips are restricted to Centerville/Washington Township. Sedan trips extend throughout Montgomery County.
Hours of Service	Weekdays: 8:30 am - 4:30 pm.
Type of Service	Door-to-Door
Accessible Vehicles	Van
Fares or Donations	Riders must purchase a payment card. Van trips are subject to discount when purchased in multiples. The cost is \$4 to \$5 per roundtrip. Sedan roundtrip fares range from \$6 to \$12, depending on destination location.
Ride Request Process	First time users need to provide registration information. Passengers are asked to make requests 48 hours in advance.
Telephone for Info on Eligibility and Rides	937-435-2415
Email	hithergreen@woh.rr.com
Website	www.hithergreen.org

City of Kettering – Lathrem Senior Center	
Office Location	2900 Glengarry Dr., Kettering
Primary Mission	The Lathrem Senior Center is a multi-purpose facility dedicated to providing quality programs and services to anyone age 55 or better. The agency is one of the larger senior centers in Ohio
Who Can Ride?	Individuals must be age 60 or older and Kettering residents.
Trip Purposes Allowed	Local Trips are for medical, grocery, banks, pharmacies, etc. Life Essential Trips are only for medical appointments, trips to the Social Security office, Job Center, hospitals, county courthouse and legal aid appointments
Area / Destinations Served	Local Trips are provided within a 1.5 mile radius of Kettering. Life Essential Trips go beyond the 1.5 mile radius of Kettering, but within specified boundaries in Montgomery County.
Hours of Service	Weekdays: 8:30 am to 4:00 pm; evening hours for designated programs Weekends: designated programs only
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	Riders must purchase a "Rider's Card" (a punch card), available in denominations of \$2, \$10, \$20, and \$40. The cost per trip ranges from \$2.00 to \$8.00 depending upon distance traveled.
Ride Request Process	First time users need to fill out a registration card. Trip reservations can be made up to two weeks in advance (some exceptions for medical appointments) and no later than 48 hours before the scheduled trip time. Emergency trips can be requested up to noon on the business day before the trip if space is available
Telephone for Info on Eligibility and Rides	973- 296-2483
Email	General Information: <u>kettweb@ketteringoh.org</u>
Website	www.ketteringoh.org (go to Senior Adult Services Department, then Transportation)

Trotwood Area Handivan Ministry	
Office Location	18 N. Broadway Street, Trotwood
Primary Mission	Provide transportation to seniors and persons with disabilities
Who Can Ride?	Seniors and persons with disabilities living in Trotwood and closely surrounding area
Trip Purposes Allowed	Medical appointments, grocery, bank, shopping, social and educational activities
Area / Destinations Served	Montgomery County
Hours of Service	Weekdays: 8:00 am to 5:00 pm Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	N/A
Ride Request Process	Trips must be scheduled at least three days in advance. Call between 12:30 pm and 2:30 pm on weekdays to request a ride
Telephone for Info on Eligibility and Rides	937-837-1263
Email	krpmrd@netzero.net (Program Director)
Website	N/A

Wesley Community Center, Inc. (WCCI)	
Office Location	3730 Delphos Ave., Dayton
Primary Mission	WCCI serves all ages and family/community groups. Transportation is provided for seniors under a variety of contracts with the Area Agency on Aging (AAA) and the county Department of Job and Family Services (DJFS)
Who Can Ride?	Depends upon program – see Other Information at end
Trip Purposes Allowed	Medical, nutrition, shopping, pick up prescriptions, etc.
Area / Destinations Served	Montgomery County
Hours of Service	Weekdays: 8:00 am to 3:00 pm Weekends: No scheduled service
Type of Service	Demand responsive service as scheduled by WCCI or by case managers at contracting agencies
Accessible Vehicles	Yes
Fares or Donations	No fares, donations accepted for Nutrition Transportation
Ride Request Process	Call at least one day in advance for all ride requests, except Medical Transportation and Medicaid (NET) Transportation which are scheduled by case managers
Telephone for Info on Eligibility and Rides	937-263-3556
Email	emma@wesleycenterdayton.org
Website	www.wesleycenterdayton.org
Other Information	Personal Assistance Transportation – open to frail and elderly individuals two days a week from 2:00 to 5:00 pm on a first come first served basis as scheduled by WCCI Nutrition Transportation – open to persons 60 years of age or older to nine congregate meal sites Medical Transportation – for PASSPORT/ComCare – eligible individuals as authorized and scheduled by AAA case managers Medicaid (NET) Transportation – for persons determined to be eligible and scheduled by DJFS United Way of Dayton Seniors Transportation – open to persons 55 years of age or older as scheduled by WCCI

NORTHERN WARREN COUNTY: PROVIDER SUMMARY SHEETS

(Detailed information on the transportation providers below can be found on the pages that follow.)

- Deardoff Senior Citizens Center (seniors)
- Warren County Transit

Deardoff Senior Citizens Center	
Office Location	605 S. River Road, Franklin
Primary Mission	Provides the opportunity for people to stay in their homes, promote well-being and enhance their quality of life.
Who Can Ride?	Residents of Franklin Township, the City of Franklin, the City of Carlisle and a portion of Middletown who are 60 years of age or older and living independently, and younger individuals with disabilities
Trip Purposes Allowed	Non-emergency medical and non-medical transportation services are offered; however, medical trips are a higher priority. Younger individuals with disabilities are also served with trips to and from work, training programs, volunteer assignments and medical appointments.
Area / Destinations Served	Areas most frequently served include Middletown Regional Hospital Dialysis Center, doctor/dentist offices in Middletown, grocery shopping, the Center and to the YMCA in Springboro
Hours of Service	Weekdays: 8:00 am to 6:00 pm Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
Fares or Donations	No fares, but donations are accepted
Ride Request Process	N/A
Telephone for Info on Eligibility and Rides	937-743-8100
Email	N/A
Website	N/A

Warren County Transit	
Office Location	406 Justice Dr, Rm. 311, Lebanon
Primary Mission	Provide countywide public transportation
Who Can Ride?	General public and clients of human service agencies
Trip Purposes	All purposes within county, trips for medical reasons to
Allowed	some Middletown and Dayton areas
Area / Destinations	Any location in Warren County and limited service to Dayton
Served	and three (3) points within the City of Middletown
Hours of Service	Weekdays: 6:00 am to 6:30 pm
Hours or Service	Weekends: No service
Type of Service	Advance reservation demand responsive service
Accessible Vehicles	Yes
	One way, anywhere within Warren County and service to
Fares or Donations	GDRTA's South Hub - \$2.00; Elderly and Disabled - \$1.00
Tares of Donations	One-way to Middletown Shopping Center, Miami University,
	or the former Middletown Hospital area - \$2.00
Ride Request Process	All trips should be scheduled in advance with at least 24
	hours notice.
Telephone for Info on	Eligibility: 513-695-1259
Eligibility and Rides	Scheduling:1-888-297-0990
Email	haddjl@co.warren.oh.us
Website	N/A